

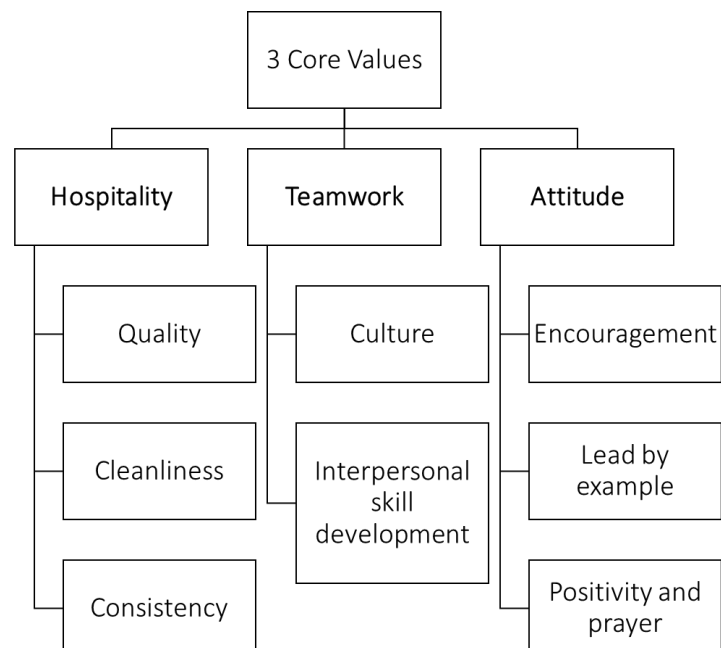
Store Manager Job Description

Job Responsibilities:

- Oversee the hiring and training of new staff, ensuring they align with company policies.
- Conduct employee performance appraisals.
- Manage and organize staff schedules, ensuring optimal shift coverage.
- Monitor employee hours in accordance with labor projections and manage payroll data.
- Engage with customers to gather feedback on product quality and service levels.
- Motivate staff during peak business periods.
- Supervise daily shift operations, including guest interactions and complaint resolution.
- Ensure adherence to health, safety, and food quality standards.
- Manage restaurant opening and closing procedures.
- Ensure accuracy in daily cash outs and financial transactions.
- Coordinate operations between front and back of house.
- Control operational costs and implement strategies to reduce waste.
- Oversee the ordering of food, supplies, and ingredients while managing budget constraints.
- Maintain thorough financial records, including income and expenses.

Core Values:

- Uphold and embody the three core values of She Brews, reflecting the brand's principles in all aspects of management.



Requirements:

- Minimum of a high school diploma, with a preference for an associate degree or higher in business management.
- Proven experience in a supervisory or management role.
- Strong customer service skills and a successful track record in guest satisfaction.
- Training in food safety; possession of an Applicable County Food Handlers permit and a National Managers ServSafe certification.
- Capability to work long hours and manage long shifts effectively.
- Financial literacy, including familiarity with bookkeeping software and POS systems.
- Proficient in inventory management and organization.

To inquire about becoming She Brews Store Manager please email;
operations@shebrewsok.org